



भारतीय सूचना प्रौद्योगिकी संस्थान, नागपुर ४४०००
INDIAN INSTITUTE OF INFORMATION TECHNOLOGY, NAGPUR

C/o Regional Telecom Training Centre (RTTC) BSNL, Seminary Hills, Nagpur-440006
091-0712-2985010/2801365, Email: registrar@iiitn.ac.in

Camp Office: Store section, 1st Floor, Old Library Building, VNIT Nagpur, S.A. Road, Nagpur – 440010 (MS)

(Please quote "LTE No." for reference in all documents)

LIMITED TENDER ENQUIRY

LTE No: IIITN/STR/LTE/2018-19/05

DATE:23.05.2018

Sub.: Request for quotation for "50 MBPS INTERNET LEASED LINES"

Date & Timing of issuing the tender : Time 9.30 A.M. Date: 23/05/2018
Last Date & Timing of Submission the Tender : Time 3.00 P.M. Date: 06/06/2018
Date & Timing of opening the tender : Time 3.30 P.M. Date: 06/06/2018
EMD (Rs.) : **Rs. 12000/-**

You are requested to quote for the following items sealed in single cover:-

Sr. No	Item with Specifications	Qty	Rate per year	Total Amount
1	50 MBPS INTERNET LEASED LINES (Specification as per Annexure – A)			

Note: -

You are requested to kindly go through the detailed terms & conditions/instructions mentioned below and overleaf and submit your most competitive offer latest by the submission deadline cited above.

Instructions:

1. Please mention the enquiry no., name of the equipment and due date on the top of the envelope.
2. Vendor should submit copy of **GST No, PAN No, Certificate of Firm Registration** with your offer failing which the quotation will not be entertained.
3. The offer must be submitted in **Single Bid**. Tender/quotations should be dropped in the **Quotation / tender box** kept in the Stores Section, Old Library Building, 1st Floor, South Amabazari Road, Visvesvarya National Institute of Technology, Nagpur-440010 (MH) OR courier/registered post/speed post in advance so that it reaches us on or before the due date and time to Stores Section, Old Library Building, 1st Floor, South Amabazari Road, Visvesvarya National Institute of Technology, Nagpur-440010 (MH) on any working day on or before 3.00 pm of the last date of submission. Quotations received after the due date and time will not be considered.
4. The email offer will be rejected. The quotations must be neatly typed, computer printed, hand written. Quotations must carry the numbers of GST invariably on the top.
5. Each bidder shall submit only one quotation. Quotation document (s) and all enclosures must contain the signature of the competent authority of the firm. Conditional quotations(s) will not be accepted.
6. The price should be indicated in the prescribed format in the Price/Commercial Bid only. Any other format will lead to disqualification.
7. The firm quoting for above mentioned items should be the authorized dealer of the manufacturer. Copy of authorization certificate should be enclosed with the quotation. Offer submitted without proper authorization shall be rejected summarily. The quantity mentioned in enquiry is and shall be deemed to be only approximate and will not in any manner be binding to the Institute.
8. The Bank/RTGS/NEFT detail must be submitted along with the quotations/Tenders on the letter head. A scan copy of the cancelled cheque can also be attached for verification of IFSC code.
9. All item should be portable, an & when required & complied with easy 4 convent transportation.

Terms and Conditions

The offer must comprise of the following, failing which it will be treated as non responsible hence rejected:

1. The basic price must not be higher than price of the Principal, if any additional accessories required, as per enquiry, it must be quoted separately. For proprietary items, original proprietary certificate from Manufacturer and quotation with duly signed must be submitted. The price quoted by supplier in foreign currency will be converted into Rupees as per corresponding rates on the day of opening of the bid (Price Bid).
2. The rates offered should be exclusive or inclusive taxes. The rates offered should clearly be specified, the exact figure of percentage of discount offered. The percentage of taxes must be either inclusive/exclusive (extra) in exact figure. The concessional Form 'C/D' have been abolished W.E.F 01.04.2007.
3. The delivery period should be specifically stated. Ex-stock and earlier delivery may be preferred.
4. **EMD:** Earnest money deposit shall be submitted in the form of Account Payee Demand Draft, Fixed Deposit Receipt or Bank Guarantee in favor of the **Mentor Director, IIIT Nagpur payable at Nagpur**. Vendor should write name of firm and address on the reverse side of EMD/put the rubber stamp of the firm. Bid received without EMD will be rejected. **EMD SHOULD BE ATTACHED WITH BID**. For those who are registered with the Central Purchase Organization, National Small Scale Industries Corporation (NSIC) or the concerned Ministry or Department are exempted from submission of the EMD. If supplier failed to deliver the material/item within stipulated delivery period then the supplier submitted EMD amount with the tender shall be deemed to be forfeited.
5. **Delivery Period:** Delivery should be made within **02-03 weeks** from the receipt of the purchase order.
6. **Authorization Certificate:** Suppliers should enclose Authorization Certificate from Principal /original equipment manufacturer (OEM).
7. Items/Equipments shall be commissioned /Installed at IIIT, Nagpur site by the Bidder Free of Cost. Service centre details with address & Telephone No., Product Literature/Information Brochure should be enclosed.
8. The quoted price (final offer) must be for F.O.R. IIIT Nagpur, Regional Telecom Training Centre (RTTC),BSNL, Seminary Hills, Nagpur-440006 or respective department/section, including Packing & Forwarding, Freight and Insurance etc with detail break-up. In all cases (i.e. imported/Indigenous Item) insurance should be up to IIIT, Nagpur.
9. Any Certificate(s), Extra Warranty, Installation, Commissioning charges and other charge(s) if any, must be mentioned clearly.
10. **Specification :** Quotation should be given for the exact specification as shown in the enquiry against Sr. No. of the item. The quotation which is not as per our tender enquiry will be treated as non responsive.The L1 vendor has to submit sample /model of item for verification.
11. **Client list:** Client list along with the order copy of similar equipment supplied to any IIT/NITs/ any Govt. Organization including detail of price and all charges must be attached.
12. **Imported Items:** Quotations for imported items should be on the basis of C.I.P./C.I.F. International Airport, Nagpur and insurance of goods upto the IIIT, Nagpur.
13. **Delivery:** All materials/items should be supplied on the basis of free delivery at IIIT Nagpur. Items should be supplied on the basis of free door delivery on working days. The date of delivery should be strictly adhered to failing which the purchase order is liable to be cancelled.
14. **Penalty:** Penalty may be imposed as per P.O. terms and conditions. Goods should be securely, safely and adequately packed and dispatched at the risk of supplier and packing costs quoting this order reference should be kept in all package. Firms are requested to deliver the goods in our stores before 4.00 pm on any working days.
15. **Validity period:** The validity period of the offer should be clearly specified. It should be at least for 180 days from the last date of submission of quotations.

16. **Rate contract:** If any of the items/materials mentioned are already under the DGS & D rate contract, you are requested to give us the advantage of the contract rates as IIIT Nagpur is an Educational and Research Institute sponsored by the Govt. of India.
17. **Payment:** for Indigenous purchase within 30 days from the date of received of the materials, tested/inspected/commissioned and found satisfactory with regards to quality, quantity and specifications ordered. In case of import, the payment term shall be 100% through irrevocable Letter of Credit-(90% against dispatch documents and items/materials received at Nagpur Airport and balance 10% after successful delivery and installation of the items. Letter of Credit amendment charges will be borne by the beneficiary.
18. **Guarantee/Warranty:** The equipment should be guaranteed against any manufacturing defect for a period of **3 Years warranty** from the date of successful installation. In case any part or whole of the equipment is found to be defective during the guarantee period, then the same will have to be replaced/repaired free of cost at our premises.
19. **Liquidation Damage:** As time is the essence of this order, the date of delivery should be strictly adhered to, otherwise the delivery in full or in part may not be accepted and penalty for late delivery will be imposed @0.5% per week subject to maximum of 10 % of the total value of supply order and beyond 10% subject to approval of Mentor Director, IIIT Nagpur. In case of delay in installation the same rate of penalty shall be leviable. In case of cancellation of order no compensation will be paid towards progress of order/procurement.
20. **Items for Research Purpose: Concessional GST @ 5% will be applicable for purchase of goods viz Scientific & Technical instruments and other required for the Research purposes only.** This is in accordance of Govt.of India, Ministry of Finance Notification 45/2017-Central Tax (Rate) dated 14th November, 2017 and 47/2017-(Integrated Tax (Rate) dated 14th November, 2017. The description of goods is given in Govt of India notification dated 14th November, 2017 mentioned above. A certificate in this respect will be issued to the vender by the Institute.
21. **Taxes (For Import Item)** - Govt of India Ministry of Science & Technology, DSIR, NewDelhi vide letter No 11/718/2016-TU-V dated 10/11/2017 has issued Certificate of Registration to IIIT Nagpur for purposes of availing customs duty exemption in terms of Govt. Notification 51/96-Customs dated 23 .07.1996 No 24/2007 –Customs dated 01.03.2007and No 43/2017-Customes dated 30.06.2017,as amended from time to time .The registration is valid up to 31.09.2019 .IIIT Nagpur is eligible to avail partially exemption for Customs Duty. Necessary documentation / exemption certificate for the same will be provided by the Institute wherever applicable. The supplier who has quoted the price in Rupees, but importing the items from the foreign country has to sign the High Sea Sale Agreement. Against High Sea Sales Agreement GST is not applicable; Custom Duty is applicable under Notification No 51/96. The charges towards HSS agreement, if any, will have to be borne by the firm.
22. All communications are to be addressed to the undersigned only
23. For any dispute, the place of jurisdiction shall be Nagpur, India only.
24. The decision of the Mentor Director, IIIT, Nagpur shall be final as regards to the acceptability of stores supplied by the seller and the Mentor Director, IIIT, Nagpur, shall not be required to give any reason in writing or otherwise at any time for the rejection of items/materials.
25. It will be the sole discretion of IIIT, Nagpur to accept or reject the tenders in case of deviations, if any, from the technical specification.
26. Any misleading information, whether intentional or unintentional will lead to disqualification.
27. Mentor Director, IIIT, Nagpur reserves the right to accept or reject or cancel any or all enquires or quotations/PO at any stage without assigning any reason thereof.
28. **Any corrigendum or Amendment regarding this will be issued on our Institute website.**
We look forward to receiving your quotations and thank you for your interest.

Yours faithfully

**CHAIRMAN [SPC]
IIIT NAGPUR**

“PRICE / COMMERCIAL BID”

Limited Tender Enquiry No.: IIITN/STR/LTE/2018-19/05

Item :- Desk and Bench for Classroom at IIIT Nagpur

Sr. No.	ITEM / Specifications	Rate per year	Quantity	Amount in Rs.
1.	50 MBPS INTERNET LEASED LINES (Specification as per Annexure – A)			
Bidder should be quoted Special Educational Discounted price for the Institute.				
Total Cost with Educational Discount				

[A] DUTIES & TAXES (if applicable):

1. Custom Duty : _____
2. Freight/ Transportation : _____
3. Insurance : _____
4. GST : _____
5. Packing & Forwarding : _____
6. Others, (if any)p : _____
7. **Final Offer (Including Installation Charges & Taxes) FOR IIIT Nagpur** : _____

[B] Others Details (Enclosed Certified Copy)

1. EMD No & Amount : _____
2. Specification as per Requirements: Yes/No
3. Warranty/Guarantee : _____ Years
4. Delivery period : _____
5. Authorization Letter : _____
6. Details of client lists : _____
7. GST Registration certificate : _____
8. Certificate Copy : _____
9. PAN /GST No : _____
10. Others, (if any) : _____

Note :- Price/Commercial bid & other details should be furnished as per institute prescribed format if failed, the price/commercial Bid is treated as unresponsive and disqualified

Finally, We agree to supply the above items for **total (Rs _____ Amount in figures)**

(Rs _____ Amount in words) included all above within the period specified in the

Invitation for Quotations. We also confirm that the normal commercial warrantee /guarantee of **36 months** shall apply to the offered goods.

Signature of Supplier
(Authorized Signatory)

Stamp:

Date:

Annexure "A"

Sr. No.	Name and Specification of the Quotation Item	
	<p>"50 MBPS INTERNET LEASED LINES.</p>	
	<p><u>Requirements:</u></p> <ul style="list-style-type: none"> ▪ Assured 1:1 uncompressed and unshared, one 50 Mbps Internet Leased Line, STM-1 Link between Regional Telecom Training Center (RTTC) Near TV Tower or beside Balaji temple Seminary Hills, Nagpur, Maharashtra 440006, IIIT Nagpur to the International Gateway. ▪ Initial contract for one year period and may be extended based on service /maintenance performance on mutual consent from time to time. ▪ Bidder should quote for the following separately: <ul style="list-style-type: none"> ➤ One time installation & Configuration charges. ➤ Annual rentals (Recurring charges) <p><u>Specifications:</u></p> <ul style="list-style-type: none"> ▪ Leased line termination should be through fiber. ▪ Last mile must provide on OFC with ring protection. ▪ Link should remain operational round the clock. ▪ The bidder should assure 99.5 % uptime of leased line. ▪ The bidder should provide fiber output termination IIIT,Nagpur UTM/Firewall (Router's) SFP/SFP+ PORT (1G/10G). An alternate arrangement of Ethernet output must be done by bidder if needed. ▪ Packet losses should be less than 1 % (Average over 1000 pings) at any given point of time to any part of bidder's own network. ▪ The bidder shall provide 20 IP addresses pool which have not been blacklisted earlier by any of the agencies for Internet Leased Line (ILL). ▪ Among 20 IP addresses, 20 IP addresses must be in a single subnet for IPV4, from a contiguous block of IP addresses. ▪ The bidder must provide IP pool for exclusive use by the Institute at the time of installation itself. <p><u>Services & Monitoring:</u></p> <ul style="list-style-type: none"> • The bidder should work proactively towards network monitoring and management. • Bidder shall provide legal licensed copy of Internet bandwidth monitoring tools to monitor the bandwidth from inside the IIIT NAGPUR Campus (Monitoring tools must be provided from the day 	

of installation).

- A bandwidth utilization monthly report must be submitted by the bidder through email to the concerned IIIT NAGPUR Institutes employee every month.
- Bidder should have its own centralized Network operations Center with 24x7 service facility and technical assistance center(s) in India. The bidder must have service centers of their own in Nagpur with qualified engineers to handle the project.
- List of Customer Service Center(s) must be enclosed with technical bid.
- Maintenance support service (24*7) for Bandwidth and equipment.
- Any fault/ problem encountered by IIIT NAGPUR employees will be reported to the local person of the bidder. Action must be taken immediately by the ISP provider (bidder) without waiting for other things like generating tickets/complaint on toll free number and updating of the status.
- The bidder will be responsible to provide a web portal for bandwidth utilization, uptime, packet loss, latency and bandwidth speed. The IIIT NAGPUR employees must be able to view the bandwidth utilization report on web portal for different periods like daily, monthly, quarterly, bi-yearly and yearly. IIIT NAGPUR employee should able to view complaint logs of last one year.
- SLA (Service Level Agreement) will be signed between the Institute and the bidder at the time of PO issue.

Eligibility Criteria For The Bidder:

- Enterprise team from class A ISP having valid '**Category-A**' ISP license can only bid for this tender. A copy of license obtained from Department of Telecommunications Govt. of India to provide Internet service in India must be attached.
- The bidder should have his own last mile and must provide last-mile on underground fiber. The last mile should not be leased from any other service provider. In case it was found that the last mile has been sourced from other service provider then institute has right to withdraw the offer without any justification.
- The bidder must have adequate bandwidth at the backend to provide the desired bandwidth in Institute. In this regard a supporting document must be enclosed
- The bidder must have multiple gateways for taking traffic outside India. Bidder's Internet backbone has to be MPLS enabled. MPLS network has to be owned by bidder himself. A relevant document must be attached.

Payment Conditions:

- 100% payment of the one-time installation & other charges shall be paid after the submission of uplink connectivity test report. Satisfactory uplink test connectivity report must be obtained from IIIT NAGPUR employee.
- Bandwidth annual recurring charges shall be payable quarterly after end of each quarter strictly on post-paid basis. ISP (Internet Service Provider) will raise the invoice in original, in triplicate and should reach the institute two weeks in advance.
- However payment will be done after completion of the quarter with satisfactory report, after deductions for non-performance and other penalties imposed, if any. For satisfactory report, the bidder should submit the relevant document like :
 - Detailed system status report
 - Clearance of Pending issues
 - Bandwidth Utilization report for every quarter

Penalty Clause:

- The supplier must provide the assured connectivity of 50 Mbps (1:1) leased line on OFC from IIIT NAGPUR CPE(Customer premise equipment) router till international Exit Gateway within the contract period at full capacity otherwise the penalty clause will be applicable.
- During contract period, a penalty of Rs. 10,000/- per day will be charged for the period of interruption of leased line service and service taxes will be deducted from the bill.